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| **Date: July 17, 2009** |  |
| **Name of Product: Windows Live Family Safety** |  |
| **Contact for more Information:** [**http://download.live.com/familysafety**](http://download.live.com/familysafety) |  |

**Summary Table**

**Voluntary Product Accessibility Template**

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| **Criteria** | **Supporting Features** | **Remarks and explanations** |
| Section 1194.21 Software Applications and Operating Systems | Generally supported |  |
| Section 1194.22 Web-based internet information and applications | Supported |  |
| Section 1194.23 Telecommunications Products | Not Applicable | Windows Live Family Safety is not a telecommunications product and does not utilize telephony infrastructure or functionality. |
| Section 1194.24 Video and Multi-media Products | Not Applicable | Windows Live Family Safety is not a video or multimedia product and does not utilize these technologies. |
| Section 1194.25 Self-Contained, Closed Products | Not Applicable | Windows Live Family Safety is not a self-contained, closed product. |
| Section 1194.26 Desktop and Portable Computers | Not Applicable | Windows Live Family Safety is not a desktop or portable computer. |
| Section 1194.31 Functional Performance Criteria | Supported |  |
| Section 1194.41 (a) Information, Documentation and Support | Supported |  |

**Section 1194.21 Software Applications and Operating Systems - Detail
Voluntary Product Accessibility Template**

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| **Criteria** | **Supporting Features** | **Remarks and explanations** |
| (a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually. | Supported with minor exceptions | Pop-up messages that are displayed occasionally by the filter are not accessible from the keyboard. However, the functionality of adding a website to the allow or block list can be done on the Family Safety website, which is keyboard accessible. |
| (b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer. | Supported |  |
| (c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes. | Supported |  |
| (d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text. | Supported |  |
| (e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance. | Not Applicable |  |
| (f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes. | Supported |  |
| (g) Applications shall not override user selected contrast and color selections and other individual display attributes. | Supported |  |
| (h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user. | Not Applicable  | No animations are used by the software (excluding progress bars). |
| (i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. | Supported | Any use of color to draw attention has other attributes that are ancillary to it. |
| (j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided. | Supported |  |
| (k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz. | Supported | Flashing is not used by the software. |
| (l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues. | Supported with minor exceptions | On the summary screen in the setup flow, the monitoring status is given via the value of the UI Element instead of the name. Windows Screen Reader reads the name but Nvidia Screen Reader reads the value. |

**Section 1194.22 Web-based Internet information and applications - Detail**

**Voluntary Product Accessibility Template**

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| **Criteria** | **Supporting Features** | **Remarks and explanations** |
| (a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content). | Supported | The expando (used on the activity reporting page and the requests page) does not have a description associated with it. |
| (b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation. | Not Applicable | No multimedia is presented on the website. |
| (c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup. | Supported | Any use of color to draw attention has other attributes that are ancillary to it. |
| (d) Documents shall be organized so they are readable without requiring an associated style sheet. | Not Applicable | No documents are presented on the website. |
| (e) Redundant text links shall be provided for each active region of a server-side image map. | Not Applicable | No redundant text links. |
| (f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape. | Not Applicable | No client-side or server-side image maps. |
| (g) Row and column headers shall be identified for data tables. | Supported | Data tables have column headers associated with them. |
| (h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers. | Supported | Screen readers can help the user navigate through multiple levels on the data tables. |
| (i) Frames shall be titled with text that facilitates frame identification and navigation | Supported | Frame titles are used. |
| (j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz. | Supported | None of the pages cause screen flicker. |
| (k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes. | Not Applicable | Text-only version of the website is not provided. |
| (l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology. | Supported | All aspects of the website (including scripts) can be read by Assistive Technology. |
| (m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).  | Not Applicable | Website does not use applets, plug-ins, or other applications. |
| (n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.  | Not Applicable | There are no electronic forms used. However, the website links to forms owned by other teams e.g. Windows Live ID Sign-up form. |
| (o) A method shall be provided that permits users to skip repetitive navigation links.  | Not Applicable | No repetitive navigation links. |
| (p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required. | Not Applicable | No timed responses. |

**Section 1194.31 Functional Performance Criteria - Detail
Voluntary Product Accessibility Template**

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| **Criteria** | **Supporting Features** | **Remarks and explanations** |
| (a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided. | Supported | The product works in conjunction with screen reader technologies. |
| (b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided. | Supported | Product works in conjunction with screen reader technologies. |
| (c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided | Not Applicable | Product does not depend on sound transmission. |
| (d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided. | Not Applicable | Audio information is not important for product usage. |
| (e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided. | Not Applicable | Product does not depend on user speech. |
| (f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided. | Not Applicable | Product does not require fine motor control or simultaneous actions. |

**Section 1194.41 Information, Documentation, and Support - Detail**

**Voluntary Product Accessibility Template**

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| **Criteria** | **Supporting Features** | **Remarks and explanations** |
| Section 1194.41 (a) Product Support Documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge. | Supported |  |
| Section 1194.41 (b) Accessibility and Compatibility Features. End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge. | Not Applicable |  |
| 1194.41 (c) Support Services for products shall accommodate the communication needs of end-users with disabilities. | Not Applicable |  |

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Revised July 22nd, 2009 Microsoft regularly updates its websites and provides new information about the accessibility of products as that information becomes available.