Windows 7 Logo Program

Qualification requirements for products that run on the Microsoft® Windows® 7 operating system

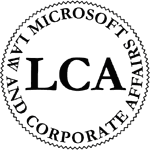
Technical Requirements for the Windows 7 Software Logo Program for Client Operating Systems

This document outlines the proposed requirements for the Windows Logo Program for Windows 7. Feedback on these requirements can be submitted online at: <http://go.microsoft.com/?linkid=9630188>

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**Introduction**

The purpose of this document is to outline the proposed technical requirements that an application must meet in order to participate in the Windows 7 Software Logo Program.

**Program Overview**

Windows has a broad ecosystem of products and partners that all support Windows. Displaying the Windows brand on your product represents a relationship and a shared commitment to quality between Microsoft and your company. Customers trust that seeing the Windows brand on your product ensures that it has been verified to work well on Windows.

The Windows 7 Software Logo program is made up of policies and requirements that help ensure logo’d applications are easy to install and reliable on PCs running Windows 7.

**To obtain the logo the partner must:**

1. Include business and technical owners for all submissions
2. Opt in to receive communications from Microsoft about their products
3. Include a copy and license of the software for compatibility testing purposes
4. Along with Microsoft agree to a 30-90 day resolution policy for all issues identified in market with logo’d products
5. Ensure the application adheres to all policies and passes all requirements in this document

**Policies**

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| |  |  | | --- | --- | |  |  |   **Num.** | |  |  | | --- | --- | | [**Title[Use SHIFT+ENTER to open the menu (new window).](javascript:)**](javascript:)**http://appx/_layouts/images/blank.gifhttp://appx/_layouts/images/blank.gif** | **http://appx/_layouts/images/blank.gif** | | **RationaleFilter** | **CriteriaFilter** |
| Policy 1 | |  |  | | --- | --- | | Comply with Anti-spyware Coalition Guidelines[Use SHIFT+ENTER to open the menu (new window).](http://appx/AEPOG/logo/Lists/Win%207%20Logo%20Reqs/DispForm.aspx?ID=1) |  | | Malware is a major concern for customers.  When they buy software that carries the Windows logo, they need to know that it is free of malware. | Microsoft does not logo Malware or Spyware. Any application found to be Malware or Spyware as defined by the Anti-Spyware Coalition will lose their logo status and any related benefits.    Definition:  Spyware (and other potentially unwanted technologies)  Technologies deployed without appropriate user consent and/or implemented in ways that impair user control over:   1. Material changes that affect their user experience, privacy, or system security 2. Use of their system resources, including what programs are installed on their computers; and/or 3. Collection, use, and distribution of their personal or other sensitive information. |
| Policy 2 | |  |  | | --- | --- | | Do not modify WRP protected resources[Use SHIFT+ENTER to open the menu (new window).](http://appx/AEPOG/logo/Lists/Win%207%20Logo%20Reqs/DispForm.aspx?ID=2) | http://appx/_layouts/images/blank.gif | | Windows Resource Protection (WRP) is designed to ensure that protected system resources are updated only by using Microsoft-approved installation or update mechanisms.  Following WRP guidelines will help improve system reliability. | Applications must not attempt to install files or modify registry keys that are protected by Windows Resource Protection (WRP). If the application requires newer versions of system components, it must update these components by using a Microsoft Service Pack or Microsoft-approved installation package containing the system component.  System components must never be repackaged. |
| Policy 3 | |  |  | | --- | --- | | Ensure ongoing quality |  | | Having your product logo'd represent a relationship between you and Microsoft. | 1. ISVs must sign up to receive their crash data from Windows Error Reporting. This can be accomplished by signing up at: [https://winqual.microsoft.com](https://winqual.microsoft.com/).  ISVs must map their logo'd applications to their company at this site and maintain those mappings while the product is supported. 2. If an application with the Windows Logo is found in the top 20% of all reported crashes, the application must be fixed within 90 days. 3. If an issue is reported with a logo’d product that turns out to be in violation of the logo requirements, Microsoft will confirm the issue and reach out to the partner for resolution. 4. Microsoft will alert partners if through compatibility testing with OS updates or future OS versions, if an issue is identified with the product. |

**Requirements**

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| |  |  | | --- | --- | |  |  |   **Num.** | |  |  | | --- | --- | | [**Title[Use SHIFT+ENTER to open the menu (new window).](javascript:)**](javascript:)**http://appx/_layouts/images/blank.gifhttp://appx/_layouts/images/blank.gif** | **http://appx/_layouts/images/blank.gif** | | **RationaleFilter** | **CriteriaFilter** |
| 1 | |  |  | | --- | --- | | Install and uninstall cleanly[Use SHIFT+ENTER to open the menu (new window).](http://appx/AEPOG/logo/Lists/Win%207%20Logo%20Reqs/DispForm.aspx?ID=24) | http://appx/_layouts/images/blank.gif | | Clean, reversible, installation allow users to successfully manage (deploy, inventory, remove) their applications.    **CREATE REGISTRY ENTRIES** Inventory tools require accurate and complete information about installed applications.  Applications must create the correct registry settings to allow successful detection and successful uninstalls. | Applications must properly implement a clean, reversible, installation.    **Installation Requirements**  An application installation should never:   1. Force immediate reboot, i.e.: a reboot should never be the only option at the end of an install.  Users should have the opportunity to restart later. 2. Use 8.3 SFN “short file names”   The following registry entries must be created at installation:   1. DisplayName 2. InstallLocation 3. Publisher 4. UninstallString 5. VersionMajor or MajorVersion 6. VersionMinor or MinorVersion |
| 2 | |  |  | | --- | --- | | Install to the correct folders by default[Use SHIFT+ENTER to open the menu (new window).](http://appx/AEPOG/logo/Lists/Win%207%20Logo%20Reqs/DispForm.aspx?ID=10) | http://appx/_layouts/images/blank.gif | | Users should have a consistent and secure experience with the default installation location of files, while maintaining the option to install an application to the location they choose. It is also important to store application data in the correct location to allow several people to use the same computer without corrupting or overwriting each other's data and settings. | Applications should be installed to the "**Program Files**" folder by default.   1. **Per-machine Installations** The per-machine installations of an application means that the application is available for all users of a computer. Please note that in the Per- machine installations, user data must be written at first run and not during the installation as there is no correct user location to store date at time of installation.    * 1. For “per machine” installations, user data must be written at first run and not during the installation.      2. Since the install potentially elevates to a different user account during a “per machine” install, there is no correct user location to store date at time of installation. 2. **Per-user Installations** The per-user installation of an application means that the application is available only for a particular user. In Per User installation Determine the type of application data you are storing in the file system. Is it computer-dependent, computer-independent, or low-rights integrity data? Based on that information, use one of the following paths to store the data:    1. **Appdata\Local**       1. For Per-user ***computer-dependent***application data. Should not be roamed or redirected within an organization.       2. Application data that contains only temporary or non-critical data that can be discarded without affecting the application's functionality. (For example, log files for debugging purposes.       3. Application data which, although machine independent, can easily be re-created without explicit user action, as it does not store any user-generated customizations or settings.    2. **Appdata\LocalLow**       1. For per-user ***low-rights application data***. Meant as a location to be used by low-rights       2. Applications to store their data. Will not be roamed or redirected in an organization.    3. **AppData\Roaming**       1. For per-user ***computer-independent*** application data. Can be roamed or redirected within an organization by using folder redirection or roaming user profiles.   Computer-independent application data that contains a user's customizations and cannot be recreated without explicit user action. |
| 3 | |  |  | | --- | --- | | Support x64 versions of Windows[Use SHIFT+ENTER to open the menu (new window).](http://appx/AEPOG/logo/Lists/Win%207%20Logo%20Reqs/DispForm.aspx?ID=4) | http://appx/_layouts/images/blank.gif | | As x64 hardware becomes more prevalent, users expect applications to run on x64 platforms. | To maintain compatibility with 64bit versions of Windows, it is necessary that:   1. Applications and their installers must not contain any 16-bit code or rely on any 16-bit component 2. The application setup must detect and install the proper drivers and components for the 64-bit architecture 3. Any shell plugins must run on 64-bit versions of Windows 4. Applications running under wow64 must not run their own wow64 detection checks or redirects, the OS must manage such activities |
| 4 | |  |  | | --- | --- | | Follow User Account Control (UAC) Guidelines[Use SHIFT+ENTER to open the menu (new window).](http://appx/AEPOG/logo/Lists/Win%207%20Logo%20Reqs/DispForm.aspx?ID=3) | http://appx/_layouts/images/blank.gif | | Following UAC guidelines provides applications with the necessary permissions when needed, without leaving the system constantly exposed to security risks. | Applications must have an embedded manifest that defines its execution level:   1. <requestedExecutionLevel level="asInvoker | highestAvailable | requireAdministrator" uiAccess="true|false"/> 2. The main process of the application must be run as a standard user (asInvoker).  Any administrative features must be moved into a separate process that runs with administrative privileges.   A UAC waiver is required for:   1. Applications that run their main process with elevated privileges (requireAdministrator or highestAvailable).   Waivers will be considered for the following scenarios:   1. Applications that need to drive input to the UI of another window (may set uiAccess=true). 2. Administrative system tools 3. NT Services that have no user interaction   Note:  Additional UAC guidance can be found at: <http://msdn.microsoft.com/en-us/library/aa905330.aspx> |
| 5 | |  |  | | --- | --- | | Do not load Services and Drivers in Safe Mode[Use SHIFT+ENTER to open the menu (new window).](http://appx/AEPOG/logo/Lists/Win%207%20Logo%20Reqs/DispForm.aspx?ID=8) | http://appx/_layouts/images/blank.gif | | Safe Mode is designed to allow users to diagnose and trouble-shoot Windows. Unless needed for basic operations of the system (for example, storage device drivers) or for diagnostic and recovery purposes (for example, anti-virus scanners), drivers and services must not be set to load in safe mode. | By default, most drivers and services that did not come preinstalled with Windows are not started in Safe Mode.  They should remain disabled unless they are needed for basic operations of the system or for diagnostic and recovery purposes.   Drivers and services that must be started in Safe Mode require a waiver.  Each applicable driver or service must be listed in the waiver.  The application installer must register all such drivers and services using these registry keys:   1. HKLM/System/CurrentControlSet/Control/SafeBoot/Minimal 2. HKLM/System/CurrentControlSet/Control/SafeBoot/Network   These drivers and services must also be tested to ensure that they function in Safe Mode without any errors. |
| 6 | |  |  | | --- | --- | | Digitally Sign Files[Use SHIFT+ENTER to open the menu (new window).](http://appx/AEPOG/logo/Lists/Win%207%20Logo%20Reqs/DispForm.aspx?ID=5) | http://appx/_layouts/images/blank.gif | | Digital signatures allow the administrator or end-user who is installing Windows-based software to know whether a legitimate publisher has provided the software package.  Code Integrity is a Windows feature that improves the security of the operating system by verifying the integrity of a file each time the image of the file is loaded into memory. It detects if a system binary file has been modified by malicious code. | All executable files must be signed with an Authenticode certificate.  Examples includes files with the following extensions: exe, dll, ocx, sys, cpl, drv, scr.  More information at: <http://msdn.microsoft.com/en-us/library/ms995347.aspx>    All kernel mode drivers that are installed by the application must have a Microsoft signature obtained through the WHQL or DRS program.  Detailed information is available at: <http://www.microsoft.com/whdc/winlogo/drvsign/kmsigning.mspx>    Waivers are available for 3rd party redistributables when requests for signed version have not been successful. |
| 7 | |  |  | | --- | --- | | Do not prevent an installation or application from launching because of OS version checking[Use SHIFT+ENTER to open the menu (new window).](http://appx/AEPOG/logo/Lists/Win%207%20Logo%20Reqs/DispForm.aspx?ID=6) | http://appx/_layouts/images/blank.gif | | It is important that customers are not artificially prevented from installing or running their applications when there are no technical limitations. | Applications should have no reason to check the O/S version in general, if necessary version checks should be done only by the installer, and not the installed application, or driver.  Waivers will be granted for applications meeting the criteria below:   1. Applications that check only the minimum version of the OS (during install only, not at runtime) by using only the approved API calls, and properly listing the minimum version requirement in the application manifest 2. Security applications (antivirus, firewall, etc), system utilities – defrag, backups, and diagnostics tools that check the OS version by using only the approved API calls 3. Applications that are delivered as one package that runs on Windows XP, Windows Vista, and Windows 7, and needs to check the O/S version to determine which components to install on a given operating system. |
| 8 | |  |  | | --- | --- | | Prevent unnecessary reboots[Use SHIFT+ENTER to open the menu (new window).](http://appx/AEPOG/logo/Lists/Win%207%20Logo%20Reqs/DispForm.aspx?ID=18) | http://appx/_layouts/images/blank.gif | | The primary reason software updates require a system restart during an installation or update is that some of the files that are being updated are currently being used by a running application or service. The Restart Manager enables all but the critical system services to be shut down and restarted. This frees files that are in use and allows installation operations to complete.    System reboots are a major disruption and lead to a bad user experience.  By 1. registering for a restart when needed, and 2. listening for shutdown messages, applications can reduce system reboots during installations and updates.  More information is available at:  <http://msdn.microsoft.com/en-us/library/aa373651(VS.85).aspx> | Application installation must take advantage of the Restart Manager APIs to perform system reboots. While running application must be restart manager aware and listen and respond to the following shutdown messages:   1. WM\_QUERYENDSESSION with LPARAM = ENDSESSION\_CLOSEAPP(0x1): GUI applications must respond (TRUE) immediately in preparation for a restart 2. WM\_ENDSESSION with LPARAM = ENDSESSION\_CLOSEAPP(0x1): Applications must return a 0 value within 30 seconds and shutdown 3. CTRL C:  Console applications that receive this message should shutdown immediately Drivers must not veto a system shutdown event   Upon receiving a system shutdown message, applications that have unsaved user data must prompt the user to save their data. |
| 9 | |  |  | | --- | --- | | Support multiuser sessions[Use SHIFT+ENTER to open the menu (new window).](http://appx/AEPOG/logo/Lists/Win%207%20Logo%20Reqs/DispForm.aspx?ID=7) | http://appx/_layouts/images/blank.gif | | Windows users should be able to run concurrent sessions without conflict or disruption. Applications must ensure that when running in multiple sessions either locally or remotely, the normal functionality of the application should not be impacted. Application settings and data files should not be persisted across users. A user’s privacy and preferences should be isolated to the user’s session. | 1. User applications must be able to run in multiple user sessions (Fast User Switching) for both local and remote access. If an application doesn’t allow for multiple sessions a waiver is needed. If an application does not support multiple user sessions or remote access, it must clearly state this when launched from such a session and write a message to the application event log.  Applications must check other TS sessions for existing instances of the application. 2. Application instances must be isolated from each other. This means that user data from one instance is not visible to another application instance.  Sound in an inactive user session should not be heard in an active user session. When multiple application instances use shared resources, the application must make sure that there is not a conflict. 3. If an application is installed for multiple users, data needs to be written to the correct file and registry locations. As in the UAC requirement, it is necessary that user data is written on first run and not at install. |
| 10 | Minimize application failures | Application failures such as crashes and hangs are top drivers of customer dissatisfaction. Eliminating such failures improves application stability/responsiveness and reduces loss of time, work, data, and control for the user. | Any errors found in the following Application Verifier tests must be fixed:   1. Basics: Exceptions, Handles, Heaps, Locks, Memory, TLS 2. Miscellaneous:  DangerousAPIs, DirtyStacks   Windows Error Reporting must not be disabled.  If a fault (such as an Access Violation) is injected into an application, the application must allow Windows Error Reporting to report this crash |

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