

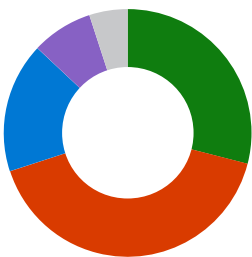
How Parents Really Feel about Remote and Hybrid Learning

Microsoft Education conducted a nationwide survey of 525 parents to better understand the challenges families face in remote learning and to offer support that specifically targets these areas of need throughout the 2020-2021 school year. Below are some key findings.

Parents are happy with teachers.

70% of parents think their child’s teachers are doing either an excellent or a good job.

- 29% Excellent
- 41% Good
- 17% Average
- 8% Fair
- 5% Other



Confidence is high about technology

88% of parents say they are confident they have the technological know-how to be successful with remote learning.



Parents are getting resourceful.

“We’re focusing on what we can do. My son started his own gaming channel. We created a website for my daughter to sell artwork. She’s making money doing what she loves and they’re both starting businesses now.”

– Parent of a 6th, 10th, and 12th grader

Parents are seeking academic and learning help.

- 44% Want info on how to support learning
- 51% Are finding supplemental resources on their own
- 61% Want engagement activities
- 63% Likely to seek out additional instructional support
- 71% Likely to improvise projects to amplify lessons



PARENT PRO TIP

“We set up “teen night” for our extended family and friends. We sit outside, social distance, and focus on teaching them life skills.”

– Father of 11th Grader



They are worried about mental health.

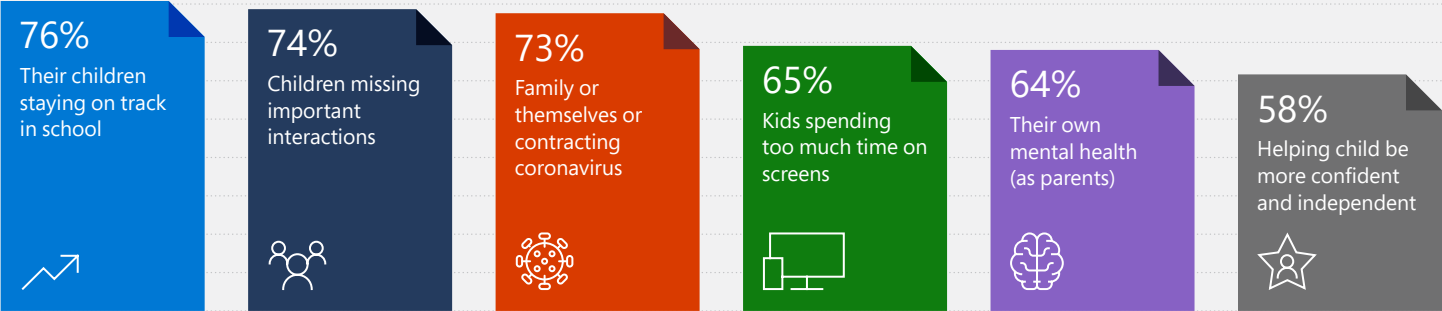
Over 70% are so concerned that they are likely to “encourage school to provide better support” for their students’ social-emotional well-being.

66% are worried about safety and security.

“Every night I have a ritual where I go around and collect all our devices and then delete, delete, delete. I don’t know the boxes to uncheck in every app or how to turn on safety features so I just go through every night and remove apps and content that I think are not good.”

– Mother of 4th grader

What else concerns parents?



Three Distinct Parent Mindsets

Our analysis revealed three different mindsets when it comes to how parents feel about remote learning.



Thriving

- Confident they have the tools/skills to be successful
- Seeking ways to further and expand their child’s education
- Retain high academic expectations
- May be hiring tutors or joining pods



Coping

- Doing what they can to make it through each day
- Feel school requires too much of parents
- Worry equally about academics, illness, and SEL
- See this period as a joint effort with their children



Overwhelmed

- Believe school and tech demands exceed their capabilities
- Feel burdened by lack of time, resources, and support
- Worry their children will fall behind academically
- Encouraged by small achievements and meeting milestones