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1Source: IDC, The Hidden Costs of Information Work, Doc # 201334, April 2006

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At this event, we discussed how integrated productivity and management solutions can help propel your company through the current economic slowdown. For example, we talked about how you can:

* Bring together information from disparate sources across your organization
* Standardize and streamline your workflow processes
* Improve customer service with centralized views of all service requests, customer history, and calendars

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